

supplier_returns

version

BoostMyShop

avril 26, 2019

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supplier_returns

1. Overview

Warning

This plugin requires [Embedded ERP](#) to work.

Supplier returns is an Embedded ERP plugin designed for supplier returns management. It's an additional feature for the Purchase part of Embedded ERP.

2. Installation

Warning

This plugin requires [Embedded ERP](#) to work.

1. INSTALL PROCESS

A. Before files upload

Before starting to upload extension files to your server, do the following :

1. ENABLE AND REFRESH MAGENTO CACHES

Note

It will prevent Magento from trying to install the extension until all extension files being uploaded.

2. DISABLE ANY OTHER CACHE (APC cache, Redis cache, memcache) ...

Note

Open the file `app/etc/local.xml` and check inside in order to switch off any other running cache.

If you don't know how to check it, please ask it to your developer.

3. If enabled, please **DISABLE MAGENTO COMPILATION** in System -> Tools -> Compilation

B. Files Upload

Supplier returns extension is provided in a ZIP folder with this structure : `/app`

First, upload the extension file structure to your server on the same file structure provided by Magento

Make sure that all the files have been correctly transferred, you shouldn't have any "Failed transfers".

3. Configuration

Note

No code files will be erase by this extension.

All the extension's code files will be available into `app/code/community/MDN` .

Once all files are uploaded, please follow these 2 steps to make sure it's correctly installed :

1. Refresh Magento caches (System > Cache Management).

Note

If you get an error message at this stage, that means Supplier Returns is not correctly installed.

Try to upload all extension files again.

2. Logout and login yourself from Magento's back office.

Supplier Returns is now correctly installed.

2. UPGRADE PROCESS

In order to upgrade the Supplier returns extension to the last version in date :

1. Check if any customization have been done on the extension.

To do that, we recommend an helpful extension we propose, which is [Extension Conflict](#)

2. Check all possible conflicts that you previously resolved regarding Supplier returns extension, and restore them.
3. Follow the installation process (Step 1).
4. Check if there's some new conflicts with [Extension Conflict](#), and resolve them.

Supplier returns is now successfully upgraded.

3. Configuration

Supplier returns

To configure Supplier returns extension go in System > Configuration, then ERP > Purchase.

You will then find the Supplier Return section :

4. How to use

Current Configuration Scope:
Default Config

Configuration

- ERP
 - ERP Info
 - Advanced Stock
 - Purchase**
 - Order Preparation
 - Sales Order Planning
 - Background Tasks
 - Scanner
 - Organizer
- GENERAL**
 - General
 - Web
 - Design
 - Currency Setup
 - Store Email Addresses

Purchase

- PDF Options
- Configuration
- Notify Supplier
- Purchase Order
- Purchase Product
- Purchase Product Grid
- Remaining supply quantities
- Product packaging
- Manufacturer / supplier synchronization
- Barcode Scanner for deliveries
- Supply needs
- Miscellaneous
- Supplier Return**
 - Email Sender: General Contact [STORE VIEW]
 - Email Template: Notify supplier for Return (Default Template from [STORE VIEW]
 - Copy To (cc): [STORE VIEW]
 - Default Warehouse: Default [GLOBAL]

Field	Value
Email Sender	Email used to send supplier return emails
Email Template	Template used for supplier return emails
Copy To (cc)	This email will receive a copy of all supplier return emails
Default Warehouse	Warehouse defined by default for each supplier return created

4. How to use

Create a supplier return

To create a new “Supplier Return”, go in ERP > Purchasing > Supplier returns.

Then, at the top right corner, click on Create new return.

Supplier returns

Page 1 of 1 pages | View 20 per page | Total 0 records found

Export to: CSV Export Reset Filter Search

ID	Created at	Supplier	Reference	Status	Payment Status	Products count	Shipped at	Tracking
From:	From:					From:	From:	
To:	To:					To:	To:	

No records found.

You will be redirected to this new screen :

Create New Return

Supplier: test_supplier

From this screen, you can :

- Select an existing supplier using the drop-down list
- Create a new supplier clicking on New Supplier

Once you click on Save, the “supplier return” will be created.

You are now able to edit it from the new screen displayed.

Edit a supplier return

To edit a supplier return, go in ERP > Purchasing > Supplier returns, then select a “Supplier Return”.

4. How to use

Sections short description :

Section	Description
Main information	Main information regarding the supplier return
Products	Contains all returned products
Add products	Add products to your supplier return

Main information section

General

Field	Value
Supplier	Name of the supplier
Created at	Date of the supplier return creation
Reference	For example, fill the Purchase Order number to easily know for which PO you did the return
Status	Set on "Draft" by default. 3 others available statuses : To prepare, Shipped & Canceled
Warehouse	Warehouse from where products stock will be decreased
Store	Only used in PDF, can be defined depending of the scope configuration in System > Configuration > ERP > Purchase > PDF Options

Shipping

This section will only be useful for yourself, as information provided here will not be used in any other ERP part.

Field	Value
Shipped at	Date of supplier return shipment
Shipping method	Shipping method used
Tracking number	Tracking number linked to the supplier return shipment

Payment

This section will only be useful for yourself, as information provided here will not be used in any other ERP part.

Field	Value
Payment date	Date of supplier return payment
Payment method	Payment method used
Payment Status	Current status of the supplier return payment

4. How to use

Products section

Here are retrieved all products added to the current supplier return.

You can add there, for each product:

- Supplier reference
- Qty to return
- Personal note

Add Products section

This section allow you to add products to the current supplier return.

Add your products to the supplier return, then click on *Save*.

Manage a supplier return

Shipment

To ship a supplier return, click on the *Ship* button at the top right corner.

Once the supplier return is shipped, **its status will change to 'Shipped'**, preventing to ship it again.

ERP will create necessary stock movement for this shipment, and decrease product(s) stock regarding the warehouse defined in the supplier return **Main information section**.

Supplier notification

To notify a supplier, click on the *Notify* button at the top right corner.

It will send an email to the supplier, with the Supplier Return PDF attached to it.

Print

To only **print the Supplier Return PDF**, click on the *Print* button at the top right corner.