

**shipworks\_for\_erp**

**version**

**BoostMyShop**

April 19, 2018



# Contents

<b>shipworks_for_erp</b>	<b>1</b>
1. Overview	1
2. Installation	1
<b>Configuration in shipworks</b>	<b>1</b>
<b>Configuration in Magento</b>	<b>1</b>
3. How to use	2
4. Communication issue	2



# shipworks\_for\_erp

## 1. Overview

All ERP owners can download for free the Shipworks Magento Extension compatible with Embedded ERP.

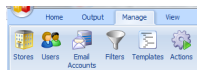
With this extension, you can download in Shipworks orders being prepared by ERP Order Preparation screen : each time an order is shipped in ERP, it is available for download to shipworks.

## 2. Installation

- Download Shipworks for ERP from your customer account on boostmyshop
- Enable Magento caches
- Upload all files on the server
- Refresh Magento caches
- Logout from magento and login again

### *Configuration in shipworks*

In Shipworks, select “Manage” tab, then click on the “Stores” button :



Then, click on the “Add store button”, and select “magento” platform.

Fill the required field :

- Magento connection : Community or Enterprise
- Username & password
- Module url : `www.yourwebsite.com/Shipworks.php` (caution : S uppercase : Shipworks.php )
- Store code : this is required if you have several stores on magento. If so, you have to repeat the whole process for each store. Store code can be found in magento admin panel, using menu System > Manage stores

 A screenshot of the 'ShipWorks Setup' dialog box, specifically the 'Store Setup' section. The dialog prompts the user to enter information about their online store. It includes sections for 'Magento Connection' (with radio buttons for 'I Use Magento Community or Enterprise Edition' and 'I Use Magento Go'), 'Account Credentials' (with fields for 'Username' and 'Password'), and 'Connection URL' (with a 'Module URL' field containing 'www.yourwebsite.com/shipworks.php' and a 'Store code' field). Navigation buttons for '< Back', 'Next >', and 'Cancel' are at the bottom.

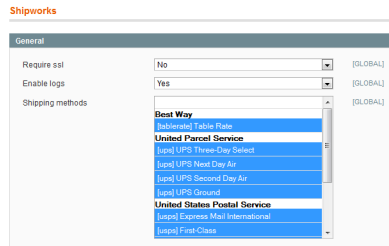
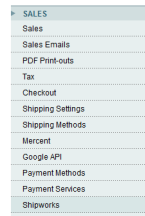
### *Configuration in Magento*

Seealso

System > Configuration > Shipworks

Configure the shipping method allowed to download in Shipworks (you can select all if you are not sure)

### 3. How to use



#### Note

Do not change require ssl and enable log settings, they are designed to be used by the support team

### 3. How to use

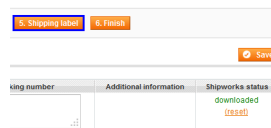
This extension changes the way Shipworks download orders from Magento.

Only order fulfilling these conditions are downloaded in Shipworks :

- Order is in the “selected orders” in ERP Order preparation screen
- Order shipment is created



- Order has not already been downloaded in Shipworks (you can see if an order has been downloaded to shipworks using step “Shipping label” in order preparation)



It is also important to understand that Shipworks downloads Shipment, not orders (this way, it supports multiple shipments).

#### Note

This means that you will not see the ORDER number in shipworks but the SHIPMENT number !

Once you have processed the order in shipworks, it will upload the tracking numbers in ERP for future client notification

### 4. Communication issue

Shipworks and ERP uses XML api interface to communicate.

If you experience issues (shipworks can not login, can not download shipments etc...), follow this steps :

### 3. How to use

1. Make sure that the url you set is correct, it should be `www.yourwebsite.com/Shipworks.php`
2. Manually reach this url in your browser, you should have an error message like that :

```
This XML file does not appear to have any style information associated with it. The document tree is shown below.  
▼ <ShipWorks moduleVersion="3.1.11.0" schemaVersion="1.0.0">  
  <Error>  
    <Code>204</Code>  
    <Description>The username or password is incorrect.</Description>  
  </Error>  
</ShipWorks>
```

3. Enable logs in system > configuration > Shipworks > enable\_log. Enabling this log, ERP will create a new directory in `magento_dir/var/ShipworksLog` and store there all requests and responses between ERP and Shipworks. To identify the right log file, empty this directory before you generate the issue in shipworks, and then, create a ticket on [boostmyshop.com](http://boostmyshop.com) with the files