

guest_account

version

BoostMyShop

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Contents

guest_account	1
1. Overview	1
2. Installation	1
Upload files	1
3. How to use	2
1. Affected the order to an existing customer	2
2. How to create registered customer account from an email	2

guest_account

1. Overview

Magento allow customer to checkout with guest account : this will making a gain of time but will not create customer account.

It can be a future source of trouble if customer want to benefit of the right of a customer account : extension sponsorship, loyalty points, returns ...

To solve this limitation, our Guest Account extension allow the customer to create his self account and link his ordered product in next time : by filling his information, email, and order number.

The extension will automatically create the customer account and will link it to the order.

Liste of main advantage :

- Easy to use for customer like administrator
- 100% compatible with Magento > 1.4.4.1
- Retention and fast tracking for customer

2. Installation

WARNING :

Before files upload, **ENABLE MAGENTO CACHE** : this will prevent Magento to try to install extension before all files are uploaded.

Also, if you have any :

- APC cache
- Redis cache
- Memcache
- Activated the Compilation of Magento

-> **Please disable them**

Open the file "app/etc/local.xml" and check for / switch off any other extra caches.

You just need to upload this file structure to your server on the same file structure provided by Magento.

No code file will be erase : All the code files will be available into /app/code/community/MDN

Once all files are copied, please follow here under steps to make sure it is well installed:

Refresh cache (System menu > Cache settings): If you get any error message at this stage, it means that there are some problems with the installation.

Refresh indexes (System > Index management)

Disconnect and reconnect yourself from Magento's back office.

Upload files

Unzip the archive and upload it into your remote web site.

Once all files are uploaded, you have to refresh both magento and index caches.

Once caches are refreshed, log out and login from admin panel (to reset permissions).

3. How to use

1. Affected the order to an existing customer

Choose an order where the customer in a « guest », rendez vous in the order page « sales » , « order »

Notice : you can make an order via your web shop as a « guest » customer with your self email, this address doesn't be the same as an existing email in your customer registered account.

Once the « guest » order selected, click on the tab « Change Customer »

Name	Email	Group	Telephone	ZIP	Country	Date/Position	Customer Name	Action
johnson	johnsonjohnson@gmail.com	TAK 9			FRANCE	Aug 22 2012 10:30		select
johnson	johnsonjohnson@gmail.com	TAK 9	00000000	0000	FRANCE	Aug 22 2012 11:30		select

You will see all customer registered records, to affect the order to the existing customer click on the link « select ».

A confirmation message will inform you that the order has been linked to the registered customer.

The invoice address and shipping address related to the order (coming from guest account) are still the same, like registered customer.

2. How to create registered customer account from an email

When a customer checkout an order in your web shop and he want to access to their customer account (for making quote request for exemple) you must offer him by the commercial way that you want.

To make it, just give him the following URL and the order number related to their purchase :

http://YOUR_WEBSHOP/index.php/GuestAccount/Front/AccountForm

the customer will see this form page:

Create your account

Use this form if you want to create an account for an order placed as guest.
To attach existing order to your new account, please fill the order number in the field.

Personal Information

First Name * Last Name *

Email Address *

Sign Up for Newsletter

Login Information

Password * Confirm Password *

Order information

Order number *

Here the user must fill his first name, last name, email adresse, his password to access to their account and the order number.

In case of wrong order number for exemple the customer has inserted a white space at the end of the order number or the commercial guys didn't give the correct : a message will notice the user that the order number are wrong.